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Terms of Use

Updated 14 August, 2024

User's acknowledgment and acceptance of terms

These terms of use are entered into by and between You and iFIT Inc., (together with its, affiliates, partners, licensors, subsidiaries, and/or related companies, "iFIT," "us," "our," or "we"). The following terms and conditions, together with any guidelines, policies, rules notices, or other ancillary agreements, which are expressly incorporated by reference, including without limitation the Privacy Policy (these "Terms of Use") govern your access to and use of the iFIT websites, (each, an "iFIT Site," and, collectively the "iFIT Sites"), along with any downloadable applications, services, Content (as hereinafter defined), or interface provided by us, including iFIT Services and iFIT-controlled social media pages (including Facebook, Instagram, and Twitter), (individually, an "iFIT Service," and collectively, the "iFIT Services"). Certain iFIT Services or materials may be subject to supplemental terms and conditions; your use of those iFIT Services is subject to such additional terms and conditions, which are hereby incorporated by reference.

BY USING AN iFIT SITE OR iFIT SERVICES, YOU AGREE TO BE BOUND BY THESE TERMS OF USE, THE PRIVACY POLICY, AND/OR ANY OTHER POLICY REFERENCED HEREIN. IF YOU DO NOT WISH TO BE BOUND BY THESE TERMS OF USE, YOU MUST DISCONTINUE YOUR USE OF THE iFIT SITES AND iFIT SERVICES. THESE TERMS OF USE BECOME EFFECTIVE IMMEDIATELY UPON COMMENCEMENT OF YOUR USE OF AN iFIT SITE.

MODIFICATIONS TO TERMS OF USE

We expressly reserve the right to change these Terms of Use from time to time without notice to you. You acknowledge and agree that it is your responsibility to review the iFIT Sites and these Terms of Use periodically and to familiarize yourself with any modifications. Your continued use of an iFIT Site after such modifications will constitute acknowledgement and agreement to the modified Terms of Use. Notwithstanding the preceding sentences of this paragraph, no revisions to these Terms of Use will apply to any dispute between you and iFIT that arose prior to the effective date of those revisions.

SALE OF PRODUCTS

iFIT may accept orders for various fitness products, nutrition apparel, and equipment on the iFIT Sites ("iFIT Products"). The availability of iFIT Products is not guaranteed and all prices are subject to change at any time. All purchases of iFIT Products are subject to the purchase terms of the iFIT Site for each iFIT Product, as applicable. FOR PURCHASE, SHIPPING, TAXES, WARRANTY, RECALL, AND RETURN INFORMATION, PLEASE REFER TO THE iFIT SITE FOR SUCH iFIT PRODUCT.

SITE AND SERVICES ACCESS

We reserve the sole right to modify or discontinue an iFIT Site or any portion of an iFIT Site, at any time with or without notice to you. We will not be liable to you or any third-party should we exercise such right. Any new features that alter, modify, augment, enhance, or otherwise impact iFIT Services on the iFIT Sites shall also be subject to these Terms of Use.

You understand and agree that temporary interruptions of iFIT Services available through the iFIT Sites may occur as normal events. You further understand and agree that we have no control over third-party networks you may access during your use of the iFIT Sites, and therefore, delays and disruption of other network transmissions are completely beyond our control.

LICENSE

Subject to your acceptance and compliance with these Terms of Use, we grant you a non-exclusive, non-sublicensable, revocable, non-transferable, personal license to use the iFIT Sites and the iFIT Services for your own personal and non-commercial use. No iFIT Site, or any portion of an iFIT Site, may be reproduced, duplicated, copied, modified, sold, resold, distributed, visited, or otherwise exploited for any commercial purpose without our express written consent. Except as expressly set forth herein, these Terms of Use grant you no rights in or to our intellectual property. The license granted in this section is conditioned on your compliance with these Terms of Use. In the event that you breach any provision of these Terms of Use, your rights under this section will immediately terminate.

OWNERSHIP OF INTELLECTUAL PROPERTY

The iFIT Sites contain copyrighted material of iFIT Inc. All Rights Reserved.

The iFIT Sites and iFIT Services, including all information, data, communications, software, photos, video, graphics, music (both sound recordings and the musical works embodied therein), sounds, and other material that can be viewed or heard by users on the iFIT Sites, including message boards, chat, and other original content ("Content") are protected by copyrights, trademarks, service marks, patents or other proprietary rights and laws, and are the sole property of iFIT or its licensors. You are only permitted to use the Content as expressly authorized by us or the specific Content provider. Except for a single copy of instructional materials provided to you by iFIT and made for personal use only, you may not copy, reproduce, perform, display, modify, republish, upload, post, transmit, or distribute any or a portion of any Content or any documents or information from any iFIT Site in any form or by any means without prior written permission from us or the specific Content provider, and you are solely responsible for obtaining permission before reusing any copyrighted material that is available on an iFIT Site. For the avoidance of doubt, you are not authorized to record, reproduce, distribute or otherwise use or exploit any of music (either sound recordings or the musical works embodied therein) available on an iFIT Site for any purpose unless permitted by law or with the authorization of the copyright owners thereof. Any unauthorized use of Content appearing on an iFIT Site may violate copyright, trademark and other applicable laws and could result in criminal or civil penalties. We do not warrant or represent that your use of Content displayed on, or obtained through, an iFIT Site will not infringe the rights of third-parties.

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The music on the iFIT Site is used without any affiliation, connection, association or endorsement between the copyright owner or featured recording artist thereof, on the one hand, and iFIT, any iFIT product or service, or any third party products or services, on the other hand.

PROHIBITED USES

You represent and warrant to us that you will not use any iFIT Site (or any portion thereof) or iFIT Service for any purpose that is against applicable local, state or federal laws, rules or regulations or otherwise prohibited by these Terms of Use. You shall not:

- Use cheats, automation software (bots), hacks, mods or any other software designed to modify an iFIT Site or iFIT Services;

- Use any iFIT Site or iFIT Service, or any part thereof for any commercial purpose;

- Use any third-party software that intercepts, "mines," or otherwise collects information from or through an iFIT Site or iFIT Service, including without limitation, any software that reads areas of RAM used by such iFIT Service to store information the Services;

- Modify or cause to be modified any files that are a part of an iFIT Site or an iFIT Service in any way not expressly authorized by us;

- Host, provide or develop matchmaking services for an iFIT Service, or intercept, emulate or redirect the communication protocols used by us in any way, for any purpose, including without limitation, unauthorized play over the Internet, network play, or as part of content aggregation networks;

- Facilitate, create or maintain a connection to an iFIT Service, including without limitation (a) any connection to any server that emulates, or attempts to emulate, such iFIT Service; or (b) any connection using programs or tools not expressly approved by us, except for your personal use; or

- Disrupt or assist in the disruption of: (a) any computer used to support an iFIT Service or any game environment, or (b) any other user's use of an iFIT Site or an iFIT Service.

USE BY MINORS

The iFIT Sites are intended for use by users who are eighteen (18) years of age. Any use of or access to the iFIT Sites or iFIT Services by anyone under eighteen (18) without the express permission of their parent or legal guardian is unauthorized, unlicensed and in violation of these Terms of Use. By using any iFIT Site, you represent and warrant that you are eighteen (18) or older, or that your parent or guardian has registered you on such iFIT Site and has expressly given you permission and that you agree to abide by these Terms of Use.

Subject to the laws of your country of residence, children between thirteen (13) and seventeen (17) years of age may establish and utilize an account with parent or guardian approval provided we receive the express written consent of such minor's parent or legal guardian. If you permit your minor child or legal ward (collectively, your "Child") to use an account for an iFIT Site or iFIT Services, you hereby agree to these Terms of Use on behalf of yourself and your Child, and you understand and agree that you will be responsible for all uses of the account by your Child whether or not such uses were authorized by you.

REGISTRATION DATA AND PRIVACY

In order to access certain iFIT Services on the iFIT Sites, you will be required to create an account and password that can be obtained by completing our online registration form, which requests certain information and data ("Registration Data"). By registering, you agree that all information provided in the Registration Data is true and accurate and that you will maintain and update this information as required to keep it current, complete, and accurate. Registration is void where prohibited.

You are solely responsible for maintaining the confidentiality of your password and account and for any and all statements made and acts or omissions that occur through the use of your password and account, whether or not permitted or authorized by you. Therefore, you must take steps to ensure that others do not gain access to your password and account.

All information we obtain through your use of an iFIT Site, including without limitation your Registration Data, is subject to our Privacy Policy, which is hereby incorporated by reference into these Terms of Use.

When you create an account, the default privacy setting is "public" and other members of the community may see information about your use of the iFIT Services, including things like the date you signed up; the date, statistics, and associated location of each workout that you completed; your overall workout statistics; who you are following and who is following you; how many pieces of equipment are connected to your account; etc. To change your privacy settings to "private," log in to your account and select SETTINGS under your name in the right-hand corner. Select the SETTINGS tab on the dark gray menu bar. Scroll down the page to PRIVACY and check the box in front of "My profile is private." Please note that while your account may be private, other members of the community may still find your name from searching the community and send you "follow requests" and messages.

IFIT SUBSCRIPTION TERMS

When you enroll in an iFIT subscription, whether in person, via phone, on www.ifit.com or another of iFIT's sites ("iFIT"), and are a paying member in good standing, you will receive full access to iFIT's virtual coaching, activity, fitness and wellness services ("iFIT Services") for the duration of the subscription period selected by you during registration (the "Commitment Period"). Your Commitment Period may be month-to-month or twelve (12), eighteen (18), or thirty-six (36) months, depending on your agreement. The following terms shall apply to your iFIT use and subscription during your Commitment Period and any subsequent Renewal Term (as hereinafter defined).

Description of Services

The iFIT Services may include, but are not limited to creation, customization, management, mapping, geolocation, routing, tracking, and analysis of your workouts, video workouts, support, and other like services. You are responsible for providing, at your own expense, all equipment necessary to use the iFIT Services, including without limitation the iFIT equipment and accessories of your choosing, an internet-enabled browsing device (i.e., a computer, tablet, or other device), and Internet access (including, but not limited to, payment of all fees associated with such access). The iFIT Services track and record the function of your equipment and your use of the iFIT Services to improve the iFIT Services we provide.

iFIT may record your geolocation data and may upload this geolocation data to your profile when synced with your account. This data may be date stamped and available for public display if your profile has not been set to the "My profile is private" setting. For more details on changing your Privacy Settings, please see section 9 (Registration Data and Privacy) and the Privacy Policy.

Fees; Payment; Billing

Upon enrollment, you will select either a monthly payment option ("Monthly Payment Option") or an annual payment option ("Annual Payment Option"). You expressly agree that we are authorized to charge the monthly or annual fee for your subscription, at the currently advertised rate, together with any other costs, taxes, or incidental charges you incur in connection with your use of the iFIT Services ("Membership Fees"), to your chosen payment method. Please note that Membership Fees are subject to change with notice to your email address associated with your account. It is your responsibility to ensure that the email address associated with your account is correct and that your email account will receive emails from us.

The Membership Fee will be billed to your payment method on the first day of your subscription (the "Start Date") and then on the corresponding calendar day at each subsequent billing interval (month, or year, as agreed upon during registration) thereafter (the "Bill Date") during your Commitment Period. In the event your subscription began on a day not contained in a given month, we will bill your payment method on the last day of the month following your Start Date. For example, if your Start Date was May 31st, and you are on a monthly payment schedule, your next Bill Date is June 30th. As used in herein, a "bill" shall indicate either a charge or debit, as applicable, to your payment method.

You authorize us to bill your payment method for Membership Fees on your Bill Date and to update and retain information about the payment method associated with your account during your Commitment Period and any Renewal Term. If we do not receive payment from your designated payment method on your Bill Date, you agree to pay all Membership Fees and amounts due upon demand by us, plus any attorneys' fees or collection costs incurred in connection with obtaining payment from you. Each time you make a purchase through iFIT, you reaffirm that (i) we are authorized to bill your designated payment method; (ii) we may submit Membership Fees incurred under your account for payment; and (iii) you will be responsible for such Membership Fees, even if your membership is canceled or terminated subsequent to your purchase. You are responsible for all Membership Fees incurred under your account made by you or anyone who uses your account (including, but not limited to, your children, family or friends). After thirty (30) days from the date of any unpaid charges, your account will be deemed delinquent and we may terminate or suspend your account for nonpayment.

To view your billing information, sign in to your account and visit the "ACCOUNT BILLING" tab of your "SETTINGS" page to see the commitment period and renewal date. For certain payment methods, the issuer of your payment method may charge you a foreign transaction fee or related charges. Check with your bank and credit card issuers for details.

MEMBERSHIP FEES ARE REFUNDABLE ONLY IF CANCELED WITHIN THIRTY (30) DAYS OF THE ORIGINAL PURCHASE OR TRIAL DATE, AS PROVIDED HEREIN. TO CANCEL YOUR ACCOUNT DURING SUCH THIRTY (30)-DAY PERIOD, CALL (866) 608-1798 DURING REGULAR BUSINESS HOURS.

If you believe that you have been billed in error or have other billing inquiries, please notify us within thirty (30) days of the billing date by contacting (866) 608-1798. We will not issue credits or refunds after the thirty (30) day period has passed, except where required by applicable law.

Automatic Renewal

UNLESS YOU CANCEL YOUR ACCOUNT OR NOTIFY US AT LEAST TWENTY FOUR (24) HOURS PRIOR TO THE EXPIRATION OF YOUR COMMITMENT PERIOD THAT YOU DO NOT WISH TO RENEW YOUR SUBSCRIPTION, YOUR IFIT SUBSCRIPTION WILL AUTOMATICALLY RENEW FOR AN ADDITIONAL MONTH, ONE (1) YEAR, OR TWO (2) YEAR PERIOD, AS APPLICABLE, FOR THE SAME DURATION AS YOUR INITIAL COMMITMENT PERIOD ("THE RENEWAL TERM"), AND YOU AUTHORIZE US TO BILL THE THEN-APPLICABLE MEMBERSHIP FEE AND ANY TAXES TO THE PAYMENT METHOD WE HAVE ON RECORD FOR YOU. WE RESERVE THE RIGHT TO DECLINE TO RENEW YOUR MEMBERSHIP IN OUR SOLE DISCRETION, WITHOUT ANY LIABILITY.

TO CANCEL YOUR ACCOUNT, YOU MAY (1) SIGN IN TO YOUR ACCOUNT, GO TO "SETTINGS", CLICK ON "ACCOUNT BILLING", AND CLICK THE "DOWNGRADE" BUTTON, OR (2) CALL (866) 608-1798 DURING REGULAR BUSINESS HOURS.

Promotional Trial Memberships

From time to time, we may offer certain customers various trial or other promotional memberships, which are subject to these terms and conditions except as otherwise stated in the trial or promotional offer. We may limit the number of promotions for which you may be eligible in any given period, in our sole discretion.

IFIT SLEEP SENSOR AND IFIT SLEEP APP

By purchasing, downloading and using the iFIT Sleep Sensor and iFIT Sleep app, you also agree to be bound by the EarlySense Privacy Policy and Terms of Use.

USER CONTENT

We may make message boards, blogging, profiles, bulletin boards or chat Services ("User Communication Services") available in iFIT and iFIT sites, either directly or through a third-party provider, that allow users to post, submit, publish, display, or transmit content or materials to other users (collectively, "User Content").

All User Content must comply with the User Content Standards set out in these Terms of Use. Any User Content you post via the iFIT Services and iFIT Services will be considered non-confidential and non-proprietary. By providing any User Content via the iFIT Services and iFIT Services, you grant us an irrevocable, perpetual, royalty-free worldwide license to use, reproduce, modify, perform, display, distribute, and otherwise disclose to third-parties any of your User Content for any purpose. This license also includes the right to sublicense your User Content to third-parties or other users.

You represent and warrant that (1) you own or control all rights in and to your User Content and have the right to grant the license granted above to us; (2) your User Content does not and will not infringe any intellectual property, contract, privacy or contract rights of any third party, and (3) your User Content does and will comply with these Terms of Use and the User Content Standards set forth below.

You understand and acknowledge that you are responsible for any User Content you submit or contribute, and you, not iFIT, have fully responsibility for such User Content, including its legality, reliability, accuracy, and appropriateness. We are not responsible or liable to any third-party for the content or accuracy of any User Content posted by you or any other user of any iFIT Site.

User Content Standards

When you generate User Content, you agree that your User Content will comply with the following user content standards (the "User Content Standards") that you will not upload, share, post, or otherwise distribute or facilitate distribution of any content -- including, but not limited to, text, communications, software, images, sounds, data, or other information, that:

- is unlawful, threatening, abusive, harassing, defamatory, libelous, deceptive, fraudulent, invasive of another's privacy, tortious, contains explicit or graphic descriptions or accounts of sexual acts (including, but not limited to, sexual language of a violent or threatening nature directed at another individual or group of individuals), or otherwise violates our rules or policies;

- victimizes, harasses, degrades, or intimidates an individual or group of individuals on the basis of religion, gender, sexual orientation, race, ethnicity, age, or disability;

- infringes on any patent, trademark, trade secret, copyright, right of publicity or privacy, or other proprietary or contract right of any party;

- constitutes unauthorized or unsolicited advertising, junk or bulk email (also known as "spamming"), chain letters, any other form of unauthorized solicitation, or any form of lottery or gambling;

- contains software viruses or any other computer code, files, or programs that are designed or intended to disrupt, damage, or limit the functioning of any software, hardware, or telecommunications equipment or to damage or obtain unauthorized access to any data or other information of any third-party;

- impersonates any person or entity, including without limitation any of our employees or representatives; or

- attempts to do any of the above.

We neither endorse nor assume any liability for the contents of any material uploaded or submitted by third-party users of any iFIT Site, including, but not limited to, any unauthorized content posted by any of our employees or ex-employees. We do not pre-screen, monitor, or edit the User Content from User Communication Services. However, we and our agents have the right at their sole discretion to remove any User Content that, in our judgment, does not comply with these Terms of Use or the User Content Standards, or which is otherwise harmful, unlawful, objectionable, or inaccurate. We are not responsible for any failure or delay in removing such User Content. Consequently, you understand that your use of an iFIT Site may result in exposure to content that you find offensive, indecent, or objectionable and you agree to hold us harmless from and against any responsibility or liability for offensive, indecent, or objectionable content and conduct, including without limitation sexually explicit content and content that violates these Terms of Use. You hereby consent to the removal of any of your inappropriate User Content and waive any claim against us arising out of such removal of content. See "Unauthorized Use of Materials" below for a description of the procedures to be followed in the event that any party believes that content posted on an iFIT Site infringes on any patent, trademark, trade secret, copyright, right of publicity or privacy, or other proprietary right of any party.

In addition, you may not use your account to breach security of another account or attempt to gain unauthorized access to another network or server. Not all areas of iFIT may be available to you or other authorized users of iFIT. You shall not interfere with anyone else's use and enjoyment of iFIT or iFIT Services. Users who violate systems or network security may incur criminal or civil liability.

You agree that we may at any time, and at our sole discretion, terminate your iFIT subscription without prior notice to you for violating these Terms of Use. In addition, you acknowledge that we will cooperate fully with investigations of violations of systems or network security at other sites, including cooperating with law enforcement authorities in investigating suspected criminal violations.

You are solely responsible for your interactions with other users. We reserve the right, but have no obligation, to monitor disputes between you and other users.

SOCIAL MEDIA FEATURES

The iFIT Sites may provide certain social media features that enable you to:

- Link from your own or certain third-party websites to certain Content on an iFIT Site.

- Send emails or other communications with certain Content or links to certain Content, on an iFIT Site.

- Cause limited portions of Content on an iFIT Site to be displayed on your own or certain third-party websites.

You may use these features solely as they are provided by us, and solely with respect to the Content they are displayed with, and otherwise in accordance with these Terms of Use. The website from which you are linking must comply in all respects with the User Content Standards in these Terms of Use. We may disable any or all social media features and any links at any time without notice, in our sole discretion.

THIRD-PARTY SITES AND INFORMATION

The iFIT Sites may contain links to third-party websites which supply certain goods, services, or equipment not owned or controlled by us (a "Third-Party Site"). iFIT does not control or endorse content from such Third-Party Sites and any access by you to Third-Party Websites from an iFIT Site shall be entirely at your own risk. Links and access to these sites are provided for your convenience only. When you leave an iFIT Site to access a Third-Party Site you do so entirely at your own risk and subject to the terms and conditions (and applicable privacy policy) for such Third-Party Site. We are not responsible or liable to you, or any third-party, for the content or accuracy of any Third-Party Site.

UNAUTHORIZED USE OF MATERIALS

Subject to our Privacy Policy, any communication or material that you transmit to an iFIT Site or to us, whether by electronic mail, post, or other means, for any reason, will be treated as non-confidential and non-proprietary. While you retain all rights in such communications or material, you grant us and our agents and affiliates a non-exclusive, paid-up, perpetual, and worldwide right to copy, distribute, display, perform, publish, translate, adapt, modify, and otherwise use such material for any purpose regardless of the form or medium (now known or not currently known) in which it is used.

Please do not submit confidential or proprietary information to us unless we have mutually agreed in writing otherwise. We are also unable to accept your unsolicited ideas or proposals, so please do not submit them to us in any circumstance.

We respect the intellectual property of others, and we ask you to do the same. If you or any user of an iFIT Site believes its copyright, trademark or other property rights have been infringed by a posting on any iFIT Site, you or the user should send notification to our Designated Agent (as identified below) immediately. To be effective, the notification must:

- Identify in sufficient detail the copyrighted work that you believe has been infringed upon or other information sufficient to specify the copyrighted work being infringed).

- Identify the material that you claim is infringing the copyrighted work listed in item #1 above.

- Provide information reasonably sufficient to permit us to contact you (email address is preferred).

- Provide information, if possible, sufficient to permit us to notify the owner/administrator of the allegedly infringing webpage or other content (email address is preferred).

- Include the following statement: "I have a good faith belief that use of the copyrighted materials described above as allegedly infringing is not authorized by the copyright owner, its agent, or the law."

- Include the following statement: "I swear, under penalty of perjury, that the information in the notification is accurate and that I am the copyright owner or am authorized to act on behalf of the owner of an exclusive right that is allegedly infringed."

- Sign the paper.

- Send the written communication to the Designated Agent:

ATTN: Legal Department

iFIT Inc.

1500 South 1000 West

Logan, UT, 84321

You acknowledge and agree that upon receipt of a notice of a claim of copyright infringement, we may immediately remove the identified materials from our Site without liability to you or any other party and that the claims of the complaining party and the party that originally posted the materials will be referred to the United States Copyright Office for adjudication as provided in the Digital Millennium Copyright Act.

MOBILE SERVICES; CONSENT TO RECEIVE MOBILE COMMUNICATIONS.

The iFIT Sites may include certain iFIT Services that are available via your mobile phone, including without limitation (i) the ability to upload content to via your mobile phone ("Mobile Uploads"), (ii) the ability to receive and reply to messages, and to write comments using text messaging ("Mobile Texts"), (iii) the ability to browse the iFIT Sites from your mobile phone ("Mobile Web"), and (iv) the ability to access certain iFIT Services through a mobile application you have downloaded and installed on your mobile phone, if applicable, (collectively the "Mobile Services"). We do not charge for these Mobile Services. However, your carrier's normal messaging, data and other rates and fees will still apply. You should check with your carrier to find out what plans are available and how much they cost. In addition, downloading, installing, or using certain Mobile Services may be prohibited or restricted by your carrier, and not all Mobile Services may work with all carriers or devices. Therefore, you should check with your carrier to find out if the Mobile Services are available for your mobile devices, and what restrictions, if any, may be applicable to your use of such Mobile Services. By using the Mobile Services, you agree that we may communicate with you regarding iFIT Services by SMS, MMS, text message or other electronic means to your mobile device and that certain information about your usage of the Mobile Services may be communicated to us. In the event you change or deactivate your mobile telephone number, you agree to promptly update your profile settings and Registration Data to ensure that your messages are not sent to the person that acquires your old number.

Mobile Terms and Conditions

Effective Date: 2/7/2019

- Receive special text offers and deals from iFit (" iFit Perks") through your mobile device. TEXT IFIT to 97836 to receive 1–10 text messages per month with marketing promotions. Message and data rates may apply.

- Receive status updates on orders and help tickets from Ifit member care alerts ("Member Care"). Text CARE to 79691 to receive 1-10 text messages per month (actual message frequency may vary) with important updates and quality assurance surveys. Message and data rates may apply.

- By opting in to this service, you consent to receive mobile text alerts using an automatic telephone dialing system. Consent to receive marketing text messages is not required as a condition of purchasing any goods or services.

- By signing up, you are confirming that you are over the age of 13.

STOP Information

iFIT Perks: Text STOP to 97836 to stop receiving iFIT Perks messages from iFIT (you will receive a confirmation text).

Member Care: Text STOP to 79691 to stop receiving Member Care messages f from iFIT (you will receive a confirmation text).

HELP Information

iFIT Perks: For additional information about iFIT Perks messages, text HELP to 97836 or contact (866) 608-1798.

Member Care: For additional information about Member Care messages, text HELP to 79691, visit my.ifit.com, or contact 1-800-862-3348

Supported carriers are:

AT&T, Sprint, T-Mobile®, Verizon Wireless, Boost, Cricket, MetroPCS, U.S. Cellular, Virgin Mobile, ACS Wireless, Appalachian Wireless, Bluegrass Cellular, Carolina West Wireless, Cellcom, C-Spire Wireless (formerly Cellsouth), Cellular One of East Central Illinois, Cincinnati Bell Wireless, Cross (dba Sprocket), Duet IP, Element Mobile, EpicTouch, GCI Communications, Golden State, Hawkeye (Chat Mobility), Hawkeye (NW Missouri Cellular), Illinois Valley Cellular, Immix (Keystone Wireless / PC Management), Inland Cellular, iWireless, Mobi PCS (Coral Wireless LLC), Mosaic, MTPCS / Cellular One (Cellone Nation), Nex-Tech Wireless, nTelos, Panhandle Telecommunications, Peoples Wireless, Pioneer, Plateau, Revol Wireless, Rina - Custer, Rina - All West, Rina - Cambridge Telecom Coop, Rina - Eagle Valley Comm, Rina - Farmers Mutual Telephone Co, Rina - Nucla Nutria Telephone Co, Rina - Silver Star, Rina - South Central Comm, Rina - Syringa, Rina - UBET, Rina - Manti, South Canaan / CellularOne of NEPA, Thumb Cellular, Union Wireless, United, Viaero Wireless, West Central Wireless, Leaco, Nemont/Sagebrush. T-Mobile is not liable for delayed or undelivered messages.

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