

Security overview

Access your case management software anytime, anywhere on any device with the trusted, bank-level security of Needles Neos.

Safe, secure, and reliable web-based case management

Fortified with the protection of Microsoft Azure[®], you can rest easy knowing that your critical client data is secure. With a greater than 99% uptime guarantee, comprehensive encryption protocols, and a structure that ensures full backup and redundancy, working in the cloud has never felt so safe.

Microsoft[®] Azure protection

Needles Neos takes advantage of the world-class security provided by Microsoft[®] Azure^{*}.

*Assembly Software does not control the continued provision or maintenance of security offerings provided by Microsoft[®] Azure.

What Microsoft[®] Azure protection means for you:



Secure digital access

Internal key vaults protect connections and anything your firm needs to tightly control, including passwords and certificates. Your firm's unique dataset has an individually managed and rotating key pair only consumable to your authorized users.



Immutable infrastructure

Servers hosted by Microsoft Azure are never modified, keeping your data safe. When it's time for a change, new servers are built, replacing the old ones.



Protection against attacks

Data access is sealed behind internal firewalls and API traffic is routed through Azure Web Application Firewall (WAF) layers, with Azure's 24x7, AI-powered security monitoring.



Physical data center security

With Microsoft Azure, you get the peace of mind that an entire team is devoted to physical security. Extremely rigorous measures are in place to secure data, including biometrics to enter datacenters.

Protect your client and firm data with robust security from Needles Neos.

Business continuity

Our automated, multi-region backups support real-time failover, protecting you against data loss. With geographically redundant data centers, data replication, and comprehensive monitoring you have a top-of-the-line system in place to keep your business fully operational.

Needles Neos comes with a greater than 99% uptime guarantee and point-in-time recovery (PITR) of databases for seven days. Daily backups are retained for 90 days, weekly backups for one year, and yearly backups for seven years.

Data encryption

Your firm's data is protected — at rest and when sent — with advanced encryption measures. Transparent data encryption (TDE) prevents unauthorized or offline access to stored data and transport layer security (TLS) protects data encrypted in transit.

Our applications discover, classify, and protect identifiable information to limit the exposure of any sensitive data to non-privileged entities. Automated scans discover, track, and remediate any potential database vulnerabilities.

Your data belongs to you

When you add documents to Needles Neos, rest assured that they are yours and available for you outside of the platform. And, you are covered by the same storage and document security used to power all of Microsoft's cloud storage customers.

