Assembly Neos

PRODUCT Market Report

Assembly Neos is a highly rated legal case management system that is specifically designed and tailored for legal employees and law firms of all sizes. With an easy-to-use interface, adaptable customization, and solid return on investment points all contributing to high overall customer satisfaction, Assembly Neos has cemented itself as a quality option for legal case management.

Ease of Use

Assembly Neos reviews point out its user-friendly interface, highlighted by team members with limited tech experience having an easy time navigating and transitioning to the platform.

Limited tech experience doesn't hinder users from taking advantage of Assembly Neos' advanced features.

"I believe [Assembly Neos] is user-friendly. With automated workflows, templates, and reminders, Assembly Neos drastically cuts down on manual admin work. I'm also able to focus more on actual case strategy and client services instead of repetitive data entry or looking for paperwork. Even team members with limited tech experience can navigate Assembly Neos easily."

Verified User | Legal Employee | Legal Services Company, 1-10 employees Incentivized

Implementation was easy and straightforward with Assembly Neos' user-friendly system.

"It is very user-friendly. At first, when we switched, we thought it would be harder for those who had used our older system in the past. However, there were not many problems in the transition period. In fact, everyone adapted fairly well, and we did not have many complaints. Even our older employees transitioned easily."

Verified User | Manager in Legal | Law Practice Company, 51-200 employees Incentivized

Return on Investment (ROI)

Assembly Neos' reviewers highlight their return on investment (ROI) whether it be increased efficiency, time saved, faster care resolution, reduced bottlenecks, or higher satisfaction.

This legal manager credits Assembly Neos for streamlining efficiency and time savings.

- "Increased efficiency and time savings. Reduces manual labor and frees up more time for attorneys and paralegals."
- "Centralized document management. Easy to manage and collaborate on."
- "Streamlines workflow and tracking of work and cases."

Verified User | Manager in Legal | Law Practice Company, 11-50 Incentivized



With Assembly Neos, this employee met more deadlines with a higher client satisfaction.

- "I have spent significantly less time jumping between tools or hunting for documents and case notes."
- "I've had fewer missed deadlines, faster case resolution, and higher client satisfaction, which resulted in a boost referrals and revenue."
- "As the firm grows, Assembly Neos scales with you no need to migrate to a new system or constantly reinvent processes."

Verified User | Legal Employee | Legal Services Company, 1-10 employees Incentivized



Assembly Neos expanded this legal employee's bandwidth in handling more cases.

- "By creating well-defined processes and implementing automated systems within the platform, it has become significantly easier to handle a higher volume of cases than would be possible without any systems in place."
- "The time saved on administrative tasks can now be redirected toward higher-value activities, such as client engagement and case strategy, ultimately driving better outcomes and supporting business growth."
- "With real-time updates and shared access to documents and notes, everyone involved in a case can collaborate more effectively, reducing bottlenecks and ensuring tasks are completed on time. This transparency also helps with tracking progress and identifying areas for improvement."

Verified User | Legal Employee | Legal Services Company, 11-50 Incentivized



Adaptable Customization

Assembly Neos is designed to meet the needs of any legal practice with powerful customization capabilities that allow you to maximize your benefits and get the most out of your product.

Assembly Neos customization allowed this firm to streamline, enhance and improve work.

"Assembly Neos is a powerful case management and legal practice tool that truly becomes what you make of it. When fully built out and customized by the firm to meet its specific needs, it can significantly streamline workflows, enhance collaboration, and improve overall efficiency. By investing time in setting up its features and integrating it into daily operations, firms can maximize its benefits, allowing for better organization, faster turnaround times, and a more seamless approach to managing cases and clients."

Verified User | Legal Employee | Legal Services Company, 11-50 employees Incentivized

This law practice uses Assembly Neos to manage every case - no matter the type - with different customization for each situation.

"Assembly Neos is used at our company to manage all of our cases. It helps to keep all of our documents organized and is highly customizable to allow for different types of cases and what works best for that situation. There are many options that you can add or remove to help make the program work for you. They are regularly making updates and adding add-ins. They also accept suggestions and allow you to vote, so they know what is important for the customers."

Whitney Dorman | Paralegal at Goldenberg Heller & Antognoli, P.C. | Law Practice, 11-50 employees Incentivized

Overall Customer Satisfaction

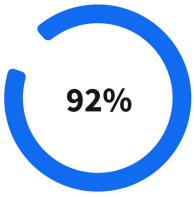
Assembly Neos offers tailored solutions and permissions that are built with firms in mind.

"Unlike more general platforms, Assembly Neos is built with firms in mind. It offers features tailored for handling medical records, demand letters, settlement tracking, and lien resolution. Like most modern systems, it's fully cloud-based, but Assembly Neos impressed us with its built-in data encryption, user permissions, and reliable uptime. [Assembly Neos is] perfect for remote or hybrid teams needing 24/7 access to files."

Verified User | Legal Employee | Legal Services Company, 1-10 employees Incentivized

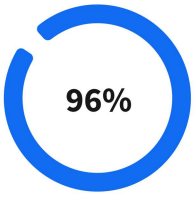
Every review on TrustRadius asks 5 key insights questions to give buyers a good look at how that product performs. Assembly Neos had high ratings all around:

Assembly Neos Key Insights



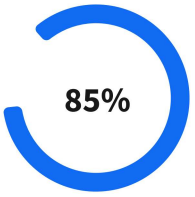
Would Buy Again

92% of TrustRadius reviewers said they would buy Assembly Neos again.



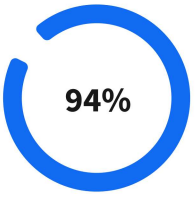
Happy with the Features

96% of TrustRadius reviewers indicated being happy with Assembly Neos's feature set.



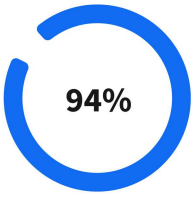
Implementation went as expected

85% of TrustRadius reviewers said implementation of Assembly Neos went as expected.



Delivers Good Value for the Price

94% of TrustRadius reviewers said Assembly Neos delivers good value for the price.



Lived up to Sales and Marketing Promises

94% of TrustRadius reviewers stated that Assembly Neos lived up to sales and marketing promises.

No matter the size or type of law, Assembly Neos can fit your needs.

“For any size law firm, Assembly Neos covers everything. Assembly Neos addresses anything and everything I need in a client database. Anything that I can think of that would help me be more efficient, I can find in Neos. I no longer have to stress about forgetting deadlines or even reminders, because it is all there. If you have a law firm, you owe it to yourself to at least see a demo.”

Anna Winfrey | Paralegal at Brad Bradshaw, MD, JD, LC | Law Practice, 11-50 employees Incentivized



At home or in the office, Assembly Neos allows your entire team access to stay on top of deadlines.

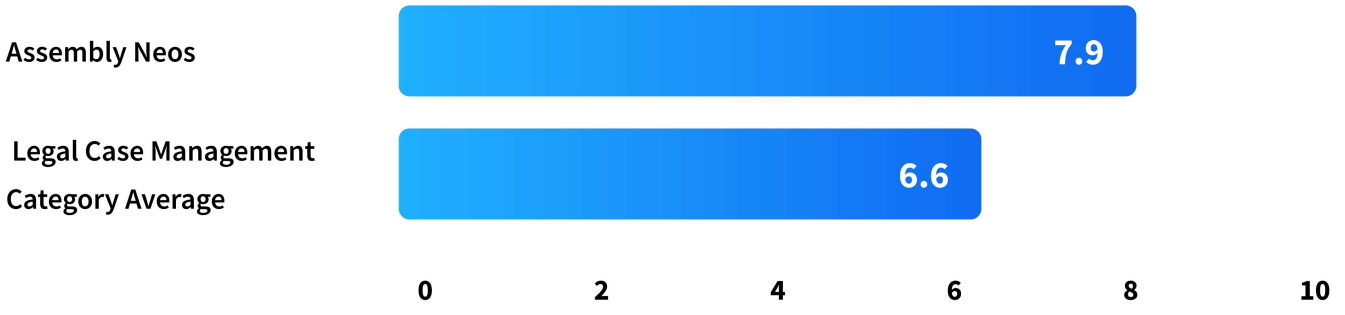
“Assembly Neos is well suited for the legal world without a doubt in my mind. Assembly Neos allows us to keep all our cases organized, easily accessible to everyone on the team. One of the best features is being able to run reports on all our cases, [which] allows us to stay on top of deadlines and filings. In today's world, where people are still virtual and in office, it allows everyone on the team to access files easily and from wherever [they] are.”

Verified User | Legal Team Lead | Law Practice Company, 51-200 employees Incentivized



TrustRadius uses trScore as a measure of overall customer satisfaction. The overall trScore of Assembly Neos outperforms the legal case management category average.

Assembly Neos' trScore



Get a consultation

This report was created using TrustRadius reviews and data by the TrustRadius Research Team in April 2025.