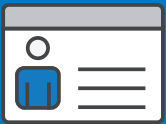


# First Time Local Renters Qualification Requirements

In line with our terms and conditions Thrifty has a policy regarding booking requirements for first time local renters. Without correct identification requirements and supporting documents we may not be able to process your reservation.

If you are a first time renter paying with a debit or credit card, live within 100kms of the city in which the vehicle is being collected, and your booking is not associated with a corporate account or insurance replacement rental, additional identification and payment requirements will apply to your rental.

## 1. Driver's License

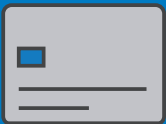


All customers require a valid license that is:

- In date
- Matches the name of your booking
- Physical licence only, digital licences are not accepted

You cannot provide a License for another person's booking.

## 2. Credit or Debit Card



A valid credit or debit card must be provided matching license.

Don't forget the bond and rental cost need to be pre-authorized on this card, so please ensure funds are available.

Cash is accepted but only on return of your rental vehicle and at certain locations.

## 3. Supporting Documents



As per our terms and conditions, some reservations will require additional documentation. Please ensure these are ready to show our team.

Items include:

- Property Lease Agreement
- Utilities Bill
- Telephone Account
- Letter of Employment
- Any official government paperwork

If your current residential address is not correct as per your licence, you will be required to provide two documents from the list. One must be a Property Lease Agreement or Utilities Bill.



For more information see the reversed of this page, or scan the QR code to see the full Terms and Conditions.

## Important

### Vehicle cleanliness:

You may incur an additional Cleaning Fee or Cleaning Administration Fee if the vehicle is returned in an excessively dirty condition or with excessive odour including but not limited to:

- the smell of tobacco from smoking in the vehicle;
- dirtiness or smell caused by having an animal in the vehicle excluding registered service animals; or
- excessive dirt or mud on the exterior of the vehicle.

## Important

### Snow regions:

- There are special restrictions that apply when driving a Thrifty vehicle in an alpine region. If these restrictions are not complied with, you may be responsible for any and all damage arising from the use of the vehicle in an alpine region and cover purchased will not be applicable. If you are planning to travel to the snow please check with your Thrifty location that the vehicle is fit for purpose and whether snow chains are required.
- You must ensure that they comply with any legal requirements relating to fitment of snow chains and that they fit snow chains correctly. Failure to do so will be considered a prohibited use and You will be fully liable for any resulting damage. Renters must at all times ensure plastic hub caps are removed prior to fitting snow chains. Snow chains must be tightened after 50m to avoid damage to the rims and to put the hub caps back on the vehicle when the chains are removed.

## Important

### Sensors:

- Drivers are responsible for damage to the vehicle (subject to these terms and conditions). In the event that the sensors are not active or are malfunctioning the driver is not alleviated from responsibility for the damage.

## Important

### If the vehicle is used for a Prohibited Use:

- you are responsible for any damage or losses up to the full value of the vehicle and other fees, related losses and expenses including towing and 3rd party damage as explained in the **Damage and Loss** section on page 6.
- your liability is not limited to the Basic Protection (BP);
- you lose the benefit of any Optional Renter Protection Services you have purchased; and
- we may terminate the Agreement and take back the vehicle at any time at your expense.

## Drivers

- As the renter you may allow other persons to drive the vehicle provided that you have checked that the person meets the age and licence requirements specified in this section and that they are either:
  - a member of your immediate family who is permanently living with you;
  - your employer, employee, fellow employee or partner and the rental of the vehicle is for business purposes; or
  - a person who is contracted to perform work for you, or your employer, or an employee of a person or entity who is contracted to perform work for you, or your employer, and the rental of the vehicle relates to the performance of work; or
  - any other person approved in writing by Thrifty.

- If a driver does not meet the above requirements, they must be added to the rental as an additional driver and must show us their licence. An Additional Driver Fee is payable.
- You and any person driving the vehicle must be 21 years of age or over (unless approved beforehand in writing by Thrifty) and must hold and present a current drivers licence that:
  - is in English or, if not in English, is accompanied by a certified English translation;
  - is valid for driving the vehicle;
  - is not a learner's permit;
  - the driver has held for at least twelve consecutive months; and
  - satisfies any other conditions on the Rental Agreement or in any Additional Terms.

## Foreign and interstate licences

If you are currently living in Victoria you are only permitted to drive on an overseas or interstate licence for a period of 6 months (from first arriving in Victoria). After 6 months you are only permitted to drive on a Victorian licence. It is your responsibility to ensure that you hold the correct licence.

## First time renters

- If you are a first time renter paying with a debit or credit card, live within 100kms of the city in which the vehicle is being collected and your booking is not associated with a corporate account or insurance replacement rental, additional identification and payment requirements will apply to your rental. In such cases, renters will be required to provide a debit/credit card in the name of the renter and also current proof of address. Renters will also be charged a bond of either \$500 (passenger and commercial vehicles) or \$1,000 (Sport Elite vehicles).
- In order to establish the renters address the renter must provide proof by way of proof of address documentation (refer below) which must be dated within 3 months of the rental. In the event that the Drivers Licence address is not current, the Renter must provide two (2) proof of address documents with one being a utility bill or property lease agreement

### Proof of address documentation:

- Property Lease Agreement
- Utility Bill
- Telephone Account
- Letter of Employment
- Official Government Paperwork

## Vehicle Monitoring System (VMS)

Our vehicles may be fitted with a VMS which can be used to open and close the vehicle and track and record the geographical location, distance and speed of the vehicle during the rental period. It can also be used to immobilise the vehicle in the event of non payment or if we have reasonable grounds to suspect the vehicle is being used for a Prohibited Use. You agree that we can track and record your location and your use of the vehicle using the VMS, which may include your personal information. Refer to **Annexure 5 (Privacy & Credit Notice)**