



Full Throttle Rewards – Terms and Conditions of Participation

1. Scope and Provider

These Terms and Conditions of Participation govern participation in the **Full Throttle Rewards** loyalty program (the "Program") operated by:

Horizon Hobby GmbH

Hanskampring 9

D-22885 Barsbüttel, Germany

Phone: +49-40-822167800

Email: info@horizonhobby.com

Participation in the Program is subject to these Terms and Conditions in addition to the General Terms and Conditions (AGB) of Horizon Hobby GmbH. In the event of any conflict, these Program Terms shall prevail with respect to the loyalty program only.

2. Eligibility and Participation

Participation in the Full Throttle Rewards Program is voluntary and free of charge.

Eligible participants are registered customers of Horizon Hobby GmbH who:

- maintain an active customer account on www.horizonhobby.com/eu, and
- have explicitly opted into the Full Throttle Rewards Program prior to placing qualifying orders.

Participation is personal and non-transferable. Horizon Hobby reserves the right to exclude participants who do not meet the eligibility requirements or who violate these Terms. Employees, representatives, and agents of competing companies, as well as businesses operating in direct competition with Horizon Hobby GmbH, are excluded from participation in the Full Throttle Rewards Program.

3. Program Description and Loyalty Levels

The Full Throttle Rewards Program allows eligible participants to earn reward rebates based on qualifying purchases made through the Horizon Hobby online shop. Loyalty levels, thresholds, and associated benefits may be adjusted in accordance with Section 9 of these Terms and Conditions.

A rolling twelve (12) month period refers to the continuously updated period counting backward from the current date.



Rewards are accrued based on the participant's **loyalty level**, which is determined by the total qualifying spend within a rolling twelve (12) month period. Loyalty levels are assigned and updated automatically.

The Program currently consists of the following loyalty levels:

- **First Gear**
- **Second Gear**
- **Top Gear**

The applicable loyalty level at the time of reward issuance determines the rebate value and redemption period.

4. Qualifying Purchases and Reward Accrual

Only purchases that:

- are made while logged into an eligible customer account,
- have been fully paid, and
- have been shipped complete

qualify for reward accrual.

Canceled orders, returned items, or refunded purchases do not qualify and may result in the adjustment or cancellation of previously issued rewards.

Qualifying spend and earned rewards are displayed in the participant's **Full Throttle Rewards Dashboard**.

If rewards have already been redeemed and a qualifying purchase is subsequently refunded or returned, Horizon Hobby reserves the right to deduct the corresponding reward value from the participant's account or to offset it against future rewards.

In cases of repeated or abusive return behavior, Horizon Hobby may suspend reward accrual or participation in the Program.

5. Reward Issuance and Redemption

Reward rebates are issued periodically and credited to the participant's account once a minimum reward balance of **EUR 5.00** has been reached.

Rewards:

- are valid exclusively on www.horizonhobby.com/eu,
- may only be redeemed during the designated redemption period, and
- cannot be redeemed for cash or transferred to third parties.



The redemption period depends on the loyalty level at the time of issuance:

- **First Gear:** 60 days
- **Second Gear:** 90 days
- **Top Gear:** 120 days

The exact expiration date is displayed in the customer account and communicated via email. Unredeemed rewards expire automatically after the stated period. Extensions or reinstatements are excluded.

Horizon Hobby may, at its discretion, grant a reasonable redemption period of 30 days for rewards that were forfeited due to demonstrable technical issues.

6. Email Communication

Participants are advised to opt in to promotional and transactional emails in order to receive reward notifications. Horizon Hobby is not responsible for expired rewards due to undelivered or unread emails.

7. Opting Out of the Program

Participants may opt out of the Full Throttle Rewards Program at any time via their account settings. By opting out, participants expressly waive any remaining rewards.

8. Abuse, Fraud, and Misuse

Horizon Hobby reserves the right to investigate suspicious or fraudulent activity. In such cases, Horizon Hobby may:

- cancel issued rewards,
- exclude the participant from the Program, and/or
- suspend or terminate the customer account.

9. Modification or Termination of the Program

Horizon Hobby reserves the right to modify, suspend, or terminate the Program for legitimate reasons, including legal, economic, or technical considerations, while reasonably taking into account the interests of participants. Participants will be informed of material changes or termination with reasonable prior notice, unless immediate action is required for compelling reasons.

The most current version of these Terms and Conditions will be published on the Horizon Hobby website.



10. Liability

Horizon Hobby GmbH shall be liable in accordance with the statutory provisions set forth in its General Terms and Conditions. No additional liability arises from participation in the Program.