SERVPRO®
Cleaning. Restoration. Construction.

general information

2021

1,950+ franchises
across the U.S. and Canada

headquarters

Servpro Industries, LLC
801 Industrial Blvd
Gallatin, TN 37066
(615) 451-0200

450
teammates

1967
SERVPRO is founded in Sacramento, California, by Ted and Doris Isaacson

1969
The first SERVPRO franchise is sold

1988
Servpro Industries, LLC moves to its new location in Gallatin, Tennessee

2005
The company moves into its new 140,000-square-foot facility

2019
Blackstone acquires a majority stake in SERVPRO, joining the Isaacson family in ownership

MVP
Mission, Vision, Purpose

M – Develop a team of quality people who focus on excellent service, fairness, and mutual respect

V – To be the premier cleaning and restoration company in the world

P – Help entrepreneurs succeed

+70
#1 in cleaning and restoration industry (composite 2021)

Net Promoter Score

#10 overall franchise opportunity in the U.S.

Entrepreneur FRANCHISE 500 RANKED 2021

Entrepreneur FRANCHISE 500 RANKED #1 IN CATEGORY 2021

services we offer

FIRE
WATER
COMMERCIAL
CONSTRUCTION DESIGN
COVID CLEANING
BIOHAZARD
CLEANING SERVICES
MOLD
STORM DISASTER
PRODUCTS ECOM
HVAC/AIR DUCT CLEANING
DOCUMENT RESTORATION
DRAPES/ BLINDS
ODOR REMOVAL
VANDALISM GRAFITTI REMOVAL
SEWAGE
ROOF TARPING
CARPET UPHOLSTERY

Certified: SERVPRO Cleaned is the industry standard for proactive and responsive pathogen cleaning and disinfecting. When commercial customers want to ensure the health and safety of their customers and employees, SERVPRO franchise professionals can bring their spaces to a higher standard of clean.

Official Cleanup and Restoration Company of the PGA TOUR

brand partnerships

SERVPRO® First Responder Bowl

PGA TOUR®

First Responders Children's Foundation

Like it never even happened.®

executive team

Rick Isaacson
Chief Executive Officer

Rick Forster
President

John Sooker
Chief Operations Officer

Jeff Fields
Chief Information Officer

Matt Preston
Chief Legal Officer

Mike Stahl
Chief Marketing Officer

Todd Lindsey
Chief Financial Officer

Brian Voss
Chief Franchise Operating Officer

media contact

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