



Teledentistry coverage: An added benefit during the COVID-19 pandemic

We're working with our participating dentists to provide **emergency assistance to you by phone**. Though many dental offices are closing for routine services during this crisis, all of our participating dentists are required to provide emergency services to patients.

Here are answers to some questions that you may have:

Q: How much does it cost to talk to my dentist over the phone?

A: There's no cost to talk to a participating dentist by phone for emergencies.

Q: What qualifies for this service?

A: Phone or video communication (such as Skype or FaceTime) with your dentist. Email and text messages aren't included.

Q: What does this emergency phone assistance cover?

A: You can talk to your dentist about your problem and they can give you advice on how to manage it.

Q: Does this apply to dentists outside of Hawaii?

A: Yes, this applies to all HMSA participating dentists.

Q: What if I don't have a dentist?

A: You can easily find a participating dentist at hmsadental.com/find-a-dentist.

If you have a dental emergency, please contact your dentist.

As always, our customer service team is available to help at 948-6440 on Oahu or 1 (800) 792-4672 toll-free on the Neighbor Islands.