

**RE: XC128 – Professional Soaker Hose**

Dear Customer,

This professional-grade soaker hose can be used aboveground, placed under mulch, or buried up to 6" underground.

While it is a great option for slow, deep watering, it's important to note that soaker hoses do not always function perfectly. There are many factors that can affect performance, such as climate, landscape conditions, water pressure/flow rate and air trapped in the hose.

Additionally, water may not flow from all sections of the hose equally and can seep out more near the faucet end than at the tail end of the hose. While this may improve over time, water flow might never be the same along the full length of the hose. If the hose is buried and winter in your area brings temperatures below freezing, the hose must be blown out in the fall or drained such that the fittings are clear of water. The ends and/or joints should remain accessible for draining and not be located at low points in a run.

When installing your new soaker hose, we also recommend the following:

- Connect a standard garden hose to your faucet and let it run before connecting the soaker hose.
- Lay the soaker hose as flat as possible, placing weights on top if necessary.
- Once the tap is turned on, allow 30 minutes or more for the water to flow to the end cap and saturate the full length of hose. The end cap can be removed to speed up the flow-through but must be re-installed after.

Should you have any questions about this product, one of our Customer Service representatives would be happy to assist you.

Sincerely,

Lee Valley

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